

# Non-Emergency AMBULANCE TRANSFER REQUEST FORM

Please call your EMS Provider for Stat or Emergent Requests.

## Instructions for Non-Emergency Ambulance Request:

1. Please verify the patient meets medical necessity criteria per CMS Guidelines.
2. Obtain insurance authorization, if required by patients insurance.
3. Facility must complete the Medical Necessity Form and the Transfer Request Form.
4. Prior to transport, the facility will send the following documents to the EMS Provider via email or fax: Medical Necessity Form, Transfer Request Form, History & Physical Notes and Patient Face Sheet. Failure to send all documents at initial request may delay ambulance response.
5. Once form is received, EMS Provider will contact the Requester to confirm/decline transport or negotiate pick up time.
6. If the patient does not meet Medical Necessity to ride by ambulance, the Facility may be asked to sign a payment authorization.
7. Conditions when a patient may be asked to pay before the trip: if they have not met their insurance deductible, if they are not going to the residence on file with Medicare/Medicaid, if they do not meet medical necessity and facility will not accept financial responsibility.
8. If patient is going to a residence, they cannot be left unattended. Facility must provide contact information for person at the residence and amount of stairs at residence if applicable. For patient safety, stairs may require extra personnel or equipment.
9. Repetitive requests will require an on site visit by EMS personnel. If approved, Medical Necessity and Site Survey must be resubmitted every 60 days.

Prepared By: \_\_\_\_\_ Contact #: \_\_\_\_\_

Patient Name: \_\_\_\_\_ MRN: \_\_\_\_\_

Vent Settings (if applicable): \_\_\_\_\_

Contact/ISO Precautions: \_\_\_\_\_

**Please Select:**     One-way Transfer     Transfer with Return Trip     Repetitive Trip Request

Transport Date: \_\_\_\_\_ Pick-up time: \_\_\_\_\_ Appt time: \_\_\_\_\_

Facility Name: \_\_\_\_\_ Ste/Rm#: \_\_\_\_\_

Facility Address: \_\_\_\_\_

Nurse Name: \_\_\_\_\_ Nurse Phone: \_\_\_\_\_

Who is financially responsible?    Facility    Insurance    Worker's Comp    Self Pay/Uninsured

Destination: \_\_\_\_\_ Ste/Rm #: \_\_\_\_\_

**Destination Facility:** Is this the closest accepting facility?    YES    NO    Is patient going for inpatient rehab?    YES    NO

If no, please list facilities on diversion, or other reason for destination choice: \_\_\_\_\_

**Residential Destination:** Will EMS Crew need to take patient up/down stairs?    YES    NO    If yes, how many? \_\_\_\_\_

Residence Contact Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Number: \_\_\_\_\_

Is residence destination the patients address on file with Medicare?    YES    NO

## Please have the following information ready for your EMS Transfer Crew:

\_\_\_ Facesheet (demographics/insurance)

\_\_\_ CMN/PCS Form (medical necessity)

\_\_\_ Receiving facility paperwork

\_\_\_ DNR (if applicable—on yellow paper)

\_\_\_ Transfer Form copy

\_\_\_ Recent Vitals (for comparison)

\_\_\_ H&P or PT notes (if available)

\_\_\_ Insurance Auth #: \_\_\_\_\_

Questions? Please call \_\_\_\_\_ at \_\_\_\_\_.

(EMS Provider)

(phone number)